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CONFIRMATION NO. 9419

SERIAL NUMBER	FILING or 371(c) DATE	CLASS	GROUP ART UNIT	ATTORNEY DOCKET NO.	
10/630,392	07/30/2003 RULE	705	3628	CHA920030017US1	
APPLICANTS Prasanna Amitabh, Fairfax, VA; Jeffrey D. Carpenter, Alexandria, VA; Francis J. Cotter, Arlington, VA; Cynthia N. Gee, Arlington, VA;					
** CONTINUING DATA *****					
** FOREIGN APPLICATIONS *****					
** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 02/24/2004					
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input type="checkbox"/> No Verified and /AKIBA K ROBINSON BOYCE/ Acknowledged Examiner's Signature	<input type="checkbox"/> Met after Allowance Initials	STATE OR COUNTRY VA	SHEETS DRAWINGS 5	TOTAL CLAIMS 26	INDEPENDENT CLAIMS 3
ADDRESS HOFFMAN WARNICK LLC 75 STATE ST 14 FL ALBANY, NY 12207 UNITED STATES					
TITLE Customer relationship management system with compliance tracking capabilities					
FILING FEE RECEIVED 858	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		